

# BOOKING INSTRUCTIONS

VIRGIN HOLIDAYS | VIRGIN HOLIDAYS CRUISES |  
VIRGIN HOLIDAYS + HIP HOTELS



## **Virgin Holidays Booking Instructions**

**T: 0844 557 3901**

- The Virgin Voucher can only be redeemed through Virgin Holidays on the telephone number provided
- Before booking please note you **MUST** call and speak to an operator on 0844 557 3901 and explain you want to use Virgin Vouchers. You will be unable to redeem Virgin Vouchers for bookings made online
- Virgin Vouchers cannot be used in conjunction with any other vouchers, discounts or offers
- Once you have received the vouchers they are your responsibility
- The Virgin Voucher cannot be exchanged for cash
- Be prepared to quote your Virgin Vouchers numbers when booking. A credit card number may be required to hold your booking until your Virgin Vouchers are received
- For late bookings and some deposits, payment may be taken from your credit card
- Print and sign your name, departure date, destination and booking reference on the reverse of the vouchers
- Unsigned vouchers cannot be accepted and will be returned
- It is important that both parts of the voucher, including the stub, are sent in
- You should keep a note of the voucher numbers before sending them by secure post
- All travel is subject to Virgin Holidays standard terms and conditions
- Booking instructions and Virgin Voucher acceptance detailed above valid for Virgin Holidays only, excludes Virgin Holidays Cruises, Virgin Holidays + HIP Hotels and all other divisions of the Virgin Holidays Group. For brand definition visit [virginholidays.co.uk/ourfamily](http://virginholidays.co.uk/ourfamily)

## **Virgin Holidays Cruises Booking Instructions**

**T: 0844 417 3598**

- The Virgin Voucher can only be redeemed through Virgin Holidays Cruises on the telephone number provided
- Before booking please note you **MUST** call and speak to an operator on 0844 417 3598 and explain you want to use Virgin Vouchers. You will be unable to redeem Virgin Vouchers for bookings made online
- Virgin Vouchers cannot be used in conjunction with any other vouchers, discounts or offers
- Once you have received the vouchers they are your responsibility
- The Virgin Voucher cannot be exchanged for cash
- Be prepared to quote your Virgin Vouchers numbers when booking. A credit card number may be required to hold your booking until your Virgin Vouchers are received
- For late bookings and some deposits, payment may be taken from your credit card
- Print and sign your name, departure date, destination and booking reference on the reverse of the vouchers
- Unsigned vouchers cannot be accepted and will be returned
- It is important that both parts of the voucher, including the stub, are sent in
- You should keep a note of the voucher numbers before sending them by secure post
- All travel is subject to Virgin Holidays Cruises standard terms and conditions
- Booking instructions and Virgin Voucher acceptance detailed above valid for Virgin Holidays Cruises only, excludes Virgin Holidays, Virgin Holidays + HIP Hotels and all other divisions of the Virgin Holidays Group. For brand definition visit [virginholidays.co.uk/ourfamily](http://virginholidays.co.uk/ourfamily)

## Virgin Holidays + HIP Hotels Booking Instructions

T: 0844 573 2465

- The Virgin Voucher can only be redeemed through Virgin Holidays + HIP on the telephone number provided
- Before booking please note you **MUST** call and speak to an operator on 0844 573 2465 and explain you want to use Virgin Vouchers. You will be unable to redeem Virgin Vouchers for bookings made online
- Virgin Vouchers cannot be used in conjunction with any other vouchers, discounts or offers
- Once you have received the vouchers they are your responsibility
- The Virgin Voucher cannot be exchanged for cash
- Be prepared to quote your Virgin Vouchers numbers when booking. A credit card number may be required to hold your booking until your Virgin Vouchers are received
- For late bookings and some deposits, payment may be taken from your credit card
- Print and sign your name, departure date, destination and booking reference on the reverse of the vouchers
- Unsigned vouchers cannot be accepted and will be returned
- It is important that both parts of the voucher, including the stub, are sent in
- You should keep a note of the voucher numbers before sending them by secure post
- All travel is subject to Virgin Holidays + HIP Hotels standard terms and conditions
- Booking instructions and Virgin Voucher acceptance detailed above valid for Virgin Holidays + HIP Hotels only, excludes Virgin Holidays, Virgin Holidays Cruises and all other divisions of the Virgin Holidays Group. For brand definition visit [virginholidays.co.uk/ourfamily](http://virginholidays.co.uk/ourfamily)

